

**Dear Resident,**

Collection begins at 7:00 a.m.

**Please remove carts from the street by 8:00 am the following morning.**

Time is of the essence and in order to service the needs of each resident the drivers are not permitted to exit the vehicles during their daily route or to come onto private property to collect items; please take this and the following rules into consideration or it will be the next scheduled pickup day before we can return.

- **Bag it up. Bagged trash prevents litter.**
- Place cart at the curb or edge of street the night before or by 7:00 a.m. the day of collection.
- Roll-out collection containers shall be **removed from the curb by 8:00 a.m. on the day after collection.**
- Keep the cart **4 feet away from obstacles** such as neighboring carts, mailboxes, fences, poles.
- Allow **6 feet away** from parked cars and other vehicles to give the collection trucks room to use their equipment to lift the carts safely.
- Avoid placing cart under low hanging branches, power lines or near guide wires.
- Place all waste inside cart, the lid must close; any waste on ground outside cart will not be picked-up.
- Cart must **face the street**, handle and wheels facing the residence, as illustrated below.

### Cart Placement Examples



**A second roll-out cart may be obtained at a discounted monthly rate.** Call utility billing at 325-646-9700 for details OR visit [brownwoodtexas.gov](http://brownwoodtexas.gov) for online form submittal to request a second cart.

Collection days may vary due to Holidays. Refer to the following sources for holiday route information:

- Holiday waste collection schedule delivered with your cart.
- On-line at [brownwoodtexas.gov/418/Residential-Garbage-Collection](http://brownwoodtexas.gov/418/Residential-Garbage-Collection) (subscribe to "NotifyMe")
- Call our office at 325-643-4200.
- We send public service announcements to news media prior to closures. (Brownwood Bulletin, Radio, TV, city website, and BrownwoodNews.com).



**Residential (non-commercial) Brush and Bulky Items are collected by request at no charge.**

Cut brush in 5' lengths or less, bag your leaves and grass and place curbside. All items for pickup must be placed curbside. Call 325-643-4200 to request item pickup or put in a request at the following link: <http://www.brownwoodtexas.gov/brushpickup>